



Water Contingency Management in the Sava River Basin Sava STEER Implementation manual Output 0.T4.2

Lead Institution	ERDF LP UL	
Lead Author/s	Primož Banovec	
Version	Draft	W.
Date	29.12.2022	



List of contributors:

PP Acronym	Contributor
LP UL	Primož Banovec, Tina Ščetinec, Ajda Cilenšek, Uroš Lesjak
ERDF PP1 - DRSV	Stanka Koren, Suzana Stražar
ERDF PP2 - HESS	Ambrož Božiček, Andraž Hribar
ERDF PP3 - HV	Natalija Matić, Marijana Gubić Horvat, Tomislav Novosel
ERDF PP5 - ISRBC	Samo Grošelj
ERDF PP6 - MMPI	Lana Deraković-Rakas, Matija Muhin, Davor Čuljak
IPA PP1 - AZUR	Robert Mikac, Haris Delić
IPA PP3 – RUCZ RS	Danijela Ždrale
External	Branislava Matić and Jovanka Ignjatović (Technical experts for the WACOM project in the Republic of Serbia)



Table of Contents

1	Introduction	1
	The proposed WACOM measures	
3	Status of implementation of WACOM measures and strategies	3
4	Recognized need for implementation of Sava STEER	6
5	Sava STEER Strategies	8
6	Sava STEER Implementation Tools	9
7	Conclusions	10

ANNEX 1:

Transnational best management practices catalogue

ANNEX 2:

 $Sava\ \ STEER\ Tools\ fo\ for\ flood\ response\ and\ accidental\ pollution\ response\ cooperation\ and\ interoperability$



1 Introduction

At the end of the WACOM project, we can look back on many achievements:

- ✓ the development of WACOM Tools for a better, more organized and faster response to incidents and in case of transboundary incidents such as floods and accidental pollution;
- ✓ successfully conducted table top exercises;
- ✓ three sequences of national stakeholder workshops and three regional workshops held during the project period, attended by a total of 207 institutions;
- ✓ successful cooperation and active participation of project partners, who are experts in water management and civil protection, as well as cooperation of stakeholders from all four participating countries (Slovenia, Croatia, Bosnia and Herzegovina, and Serbia);
- ✓ catalogue of measures with 94 identified measures in 14 different key intervention areas (education, finance, governance, human resources, information and communication technologies, monitoring, information, infrastructure, knowledge, logistics, organization, planning, navigation, and others).

This resulted in a very successful project with 94 proposed measures to improve flood and accidental pollution response, contained in two strategies:

- (1) Strategy for flood response cooperation and interoperability and
- (2) Strategy for accidental pollution response cooperation and interoperability.

Both strategies define in elaborative way all necessary arguments relative to the implementation of proposed toolbox and, in particular, the procedures for coordination, modelling, and situational awareness. The strategies developed were presented at the final conference of the WACOM project, with signature procedures confirming a firm commitment by the partners to their implementation.

With the strategies developed, it is important to prepare a <u>tool enabling the follow up of the strategy implementation – a guidance tool enabling efficient tracking on the strategy implementation process itself. The tool is especially targeting the decision makers, stressing the importance of the improved transnational cooperation and interoperability in the field of emergency response for the authorities in charge for the full implementation of the strategies and check list of priority/necessary steps that are on the pathway leading to its actual implementation.</u>

2 The proposed WACOM measures

The proposed measures were collected through a multi-stage process with multiple stakeholders. The measures were compiled by project partners who are experts in water management and civil protection. In this way, all partners from different working areas and countries contributed to a thorough analysis of emergency measures for floods and accidental pollution, as well as to situational awareness. A comprehensive list of measures was developed, harmonized and prioritized for all participating countries: Slovenia, Croatia, Bosnia and Herzegovina, and Serbia. This transnational catalogue of best management practices serves to improve preparedness, cross-border coordination, and interoperability of emergency response to flooding and accidental pollution, as well as situational awareness.

Transnational best management practice catalogue includes 94 measures divided into 14 Key intervention areas. The intervention areas were recognised as priority areas for emergency response



and planning in the Sava River Basin. we aggregated the listed measures to key selected areas of measures, which are grouped in order to address key groups of measures.

Key intervention areas are:

- 1. Education
- 2. Finance
- 3. Governance
- 4. Human resources
- 5. Information and communication technologies
- 6. Supervision
- 7. Information
- 8. Infrastructure
- 9. Knowledge
- 10. Logistics
- 11. Organizational
- 12. Planning,
- 13. Navigation
- 14. Other

The complete Transnational best management practice catalogue with all 94 measures divided into 14 Key intervention areas for emergency response and planning in the Sava River Basin is presented in Annex 1, attached to this document.



3 Status of implementation of WACOM measures and strategies

In order to develop a tool that allows a methodical and systematic follow up of the Sava STEER (Strategies for emergency response in the Sava River Basin), a well-structured list of necessary steps need to be taken prior to the implementation stage. With this regard to the Strategies for emergency response in the Sava River Basin, the first step was to identify the deficiencies in the area of Contingency management.

Within the WACOM project, partners have made a thorough analysis of the status of key measures for the reduction of flood risks and accidental pollution risk reduction measures in all countries of the Sava River Basin was developed. A catalogue of measures was developed in a harmonized and thus comparable way in order to identify common experiences with these measures, but also to identify differences between countries with respect to the same measure. The WACOM catalogue of measures was developed through a multi-stage, process involving multiple stakeholders. A comprehensive list of measures was developed, for all countries involved: Slovenia, Croatia, Bosnia and Hercegovina and Serbia.

The evaluation of the Transnational best management practice catalogue was done in October and November 2022.

The evaluation of the Transnational best management practice catalogue was performed in three steps:

<u>First step</u> was review and evaluation by the project partners of the Transnational best management practice catalogue. The purpose of evaluation was to define the level of implementation in the country involved (partners were evaluating the measures for their country only). Since the partners are experts from the field of civil protection and water management, they made an overview it the catalogue identifies all deficiencies in the area of Contingency management and few additional measures were added to the catalogue.

<u>The second step</u> was to review and evaluate the additional measures for their country. within this step assessment of priority of the measure – is it short term and should be implemented in the next 6 years or is the assessment of priority of the measure long term and should be implemented within the next 20 years. The measures were evaluated by project partners and associated partners for each of the involved country: Slovenia, Croatia, Bosnia and Hercegovina and Serbia.

The third step was the evaluation by the target groups. This was done during the third national workshop at which we presented a set of measures and strategies, which would contribute to an approach for improved response and cooperation in case of such disasters at the national or transnational level. We conducted the evaluation of the measures at the project workshops via Polls to gather a broader picture of the proposed measures. The measures were presented one by one in two rounds as a starting point for setting priorities in relation to:

- Status of implementation of the measure in each country (SLO, HRV, BiH, SRB): measure already implemented partly implemented measure not implemented;
- Priority to introduce the measure in the short term or long term: the measure is urgent short-term in the next 6 years urgent long-term in the next 20 years immediate and long-term application is necessary application of the measure is not necessary.

The involvement of target groups in the WACOM project is crucial due to their specific knowledge in the field, mostly practical knowledge from their daily work. Through the project workshops stakeholders contributed to the analysis of the pilot measures quality and to the overall quality of the project and project outcomes. Target groups gathered several times during the whole lifetime of the



project and were actively involved in all steps, as well as at the above mentioned third national workshops in all countries (SI, HR, BA and RS).

After completing all three steps of the evaluation the analysis of the results took place. The results were collected, analysed, and interpreted for each country separately. The analysed results were aggregated into a traffic light according to the rating from 1 to 5, which largely corresponds to the third evaluation step performed by stakeholders at the national workshops, accordingly:

Rating 1. And 2. Step	Rating 3. Step (Polls voting)	Final Rating
1 - 2	0 – 20 %	■ not implemented
2 - 4	20 - 70 %	partly implemented
4 -5	70- 100 %	implemented
?	?	□ undefined

The final result of the analysis in the Table 1 presents the level of individual measure implementation for each country.

Table 1: Overview of measures with level of implementation in the countries

ID	Key interventio n area	Measure ■implemented; ■partly implemented, ■not implemented; □ undefined	SLO	HRT	ВіН	SRB
1		Education on all levels				
2		Social, educational and awareness work with the youth				
3	ED	Education of general public and promotion activities				
4	υc⁄	ICS 100 - incident command system standardized framework protocols				
5	TT A	Microcredentials and continuous education				
6 7	EDUCATIONAL	Education of special ICS functions (IC, Safety officer, PR, Operations, Planning, Logistics, Administration/finance) Other education, research oriented				
8		Supporting Flood and Accidental pollution emergencies				
9		Enforcing the polluter pays principle (compensations for the floods)				
10		Securing public financial resources				
11	FINANCIAL	Improved insurance practices and stimulations for wider penetration of insurance for floods and accidental pollution				
12	CIAL	Individual understanding of financial responsibilities in the case of floods and accidental pollution (education)				
13		Education of water users (abstractions) on emergency procedures (floods, accidental pollution)				
14	GOVERNANC	Elective representatives for long-term challenges after the accident				
15	E	Participatory decision-making process - water democracy				
16	HUMAN RESOURCES	Individual communication and indirect education				
17	MANAGEME	Employee satisfaction				
18	NT	GIS based situational awareness				
19		Communication equipment and protocols				
20	ICT	Nowcasting and forecasting systems				
21	Ä	Early identification of accidental pollution and alerting				
22		Flood management centres				
23		Improved data integration				
24	INF OR MA TIO	Improved data integration Improved supervision and control over the transport of pollutants				



25		Improved supervision and control over the production, use and storage		
23		of pollutants		
26		Registry of water uses (abstractions)		
27		Floods situational awareness system		
28		Mutual notifying about hazards, disasters, manners of border crossing		
29	5	Safe river access locations (rescue)		
30	FR	Safe river access locations (booms)		
31	AST	Additional measures from the Sava flood risk management plan		
32	RU	(structural measures, non-structural measures) Other emergency management related structural measures		
33	INFRASTRUCTURA L	Waterways		
34	RA	Reception facilities		
35		National and international (EN) standards		
36	KNOW	Knowledge base of the polluters		
37	GE W	Knowledge base of the pollutants and procedures		
38		Availability of the emergency equipment (pollution)		
39		Availability of the emergency equipment (floods)		
40	L0	Rescue tools and resources availability		
41	LOGISTICS	Identification of service provides for emergency response		
42	TIC	Costing units supporting administration and finance processes		
43	<i>S</i>	Identification of service providers (short listing), contracts with the		
		service providers (companies) supporting the emergencies with their specific services		
44		UN protocols		
45		PIAC centres and AEWS		
46		Clear positioning of the MACS (Multi Agency Coordination System)		
47		being in the core of complex response Improved communication in response framework		
48		International, bilateral and multilateral agreements		
49		River basin management plans and flood management plans		
50		Institutional bilateral and multilateral agreements		
51		EU Civil Protection Mechanism		
52		Restoration measures		
53		Protocols enabling involvement of insurance companies		
54	0	Strategic crisis communication		
55)RG	Improved integration of the levels of MACS		
56	ORGANIZATIONAL	Control the of legislation implementation and enforcement		
57	ZAT	Water management information systems		
58	ZOI.	Improved documentation process of the incidents		
59	ĀL	Improved communication in response framework (companies)		
60		Communication with the navigation community		
61		Improved communication and role of the police in the case of an incident		
62		EU whistle blower directive		
63		Certification process for risk management (ISO 33000 family)		
64		Certification process for asset management (ISO 55000 family)		
65		Certification process for continuous operation management (ISO 22300		
"		family)		
66 67		Use of EU Civil Protection Mechanisms Disaster forensics after the accident		
68		Focused flood management for the people with disabilities		
69		Focused flood management for the people with disabilities Focused flood management in relation to cultural heritage		
3)		1 ocused nood management in relation to cuitural neritage		



70		Bilge water closing valve						
71	1 Tomorion of Sarining Waste on Source							
72	Standard procedures for the response in the case of accidental pollution							
73	Improved cooperation between relevant bodies							
74		Information exchange						
75		Technology exchange, scientific and technological cooperation						
76	P	Maintenance of contingency management plans on different levels						
77	PLANN ING	Planning, execution and improvement of exercises						
78	ž	Hazard identification, risk assessment						
79	S	Discharge/level monitoring						
80	SUPERVISIO N	Regular monitoring of water quality, port areas and auditing of hazardous activities						
81	VIS	Inspection of vessels						
82	Real-time monitoring of water quality							
83		Protocols with the key water uses/abstractions						
84		Improved integration of governmental sectors						
85	NAVIGATION	Notification of authorities						
86	/IG.	Used Oil Log						
87	TI	Transport of hazardous substances						
88	NO	Prohibition of further navigation after a spill						
89	Implementation of measures for the protection of waters due to the impact of navigation							
90		Adaptation to climate change				П		
91	0	Demining of the Sava (and Drina) river						
92	OTHER	River bank maintenance						
93	Ę	River corridor maintenance - floating debris and waste				П		
#		River corridor maintenance - vegetation, erosion						

As we can see in the Table 1, many important measures for the reduction of flood risks and accidental pollution risk reduction measures in all countries of the Sava River Basin were identified as not implemented or only partly implemented. The WACOM measures were prepared in order to elaborate the most important measures for improving the preparedness and contingency management. The task of WACOM partnerships was to make an overview and in this comparable way we can learn from one another in order to improve preparedness.

4 Recognized need for implementation of Sava STEER

The involvement of target groups in the WACOM project is crucial due to their specific knowledge in the field, mostly practical knowledge from their daily work. Through the project workshops stakeholders contributed to the analysis of the pilot measures quality and to the overall quality of the project and the final project outcomes.

Target groups gathered several times during the whole lifetime of the project and were actively involved in all steps. Especially in the last steps we worked closely with the participants of the third national workshops (who were our target groups) in all countries (SI, HR, BA and RS). The National Workshops were conducted in: Slovenia on 19.10.2022 (Ljubljana), Croatia on 25.10.2022 (Slav.Brod), in Bosnia and Hercegovina on 26.10.2022 (Sarajevo), in Serbia on 5.12. 2022 (Beograd). In order to reach more stakeholder involvement, the evaluation of level of implementation of proposed measures was held via Polls to gather a broader picture of the implementation in the countries. The measures were presented individually for prioritisation in relation to:



- Status of implementation of the measure in each country (SLO, HRV, BiH, SRB): measure already implemented partly implemented measure not implemented;
- Necessity to introduce the measure in the short term or long term: the measure is urgent shortterm in the next 6 years - urgent long-term in the next 20 years - immediate and long-term application is necessary - application of the measure is not necessary.

After analysing the implementation status of the measures in the countries, it is unfortunately noted that:

- Approximately 21% of the measures have not been implemented
- Approximately 55% of the measures are partially implemented
- Approximately 12% of the measures are implemented
- the remaining 12% belong to non-evaluated measures

As shown in Figure 1.

It should be noted that some measures were not evaluated and that the evaluation by individual evaluators is subjective. Subjective views are also influenced by individual criticisms of national policy implementation. It should also be noted that some measures are not applicable in all countries (e.g., riverbank demining).

Our main goal is to raise awareness of unimplemented measures for emergency response and planning in the Sava River basin.

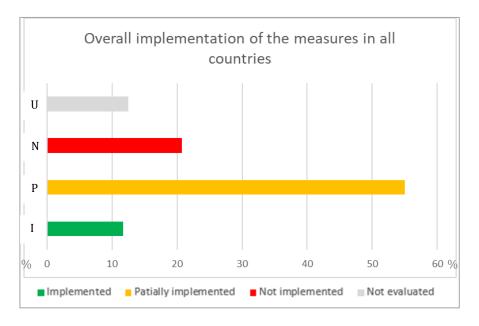


Figure 1: Analysis of level of implementation of the measures in all countries

During the evaluation of the measures in each country, we recognized a lack of attention on importance of identified measures. The measures that were not implemented were analysed in terms of the need to implement that measure in that country. The need to implement the measure was assessed during the national workshops or by the project partners/associates. Together with all involved stakeholders the measures were presented and discussed.

• Necessity to introduce the measures in the short term means that the measure was classified as urgent to be implemented in the next 6 years.



- Long term necessity of the measure implementation means that the measure is important for the long-term functioning of the country and has to be implemented in the next 20 years since such measures need also longer time to be implement in the national system.
- Some measures were assessed as short- and long-term meaning that the implementation is urgent bust must also be maintained through a long-term period.

The main conclusion from the evaluation of the implementation in each country is:

- ➤ The need to implement the proposed key actions for efficient and effective response to accidental spills and floods has been identified and needs to be disclosed in the disaster management cycle (preparedness, response, and recovery).
- ➤ WACOM partners have identified all key intervention areas as equally important and therefore all areas will be included in the final WACOM strategies.

5 Sava STEER Strategies

Based on conclusions of evaluated implementation per countries was that both strategies (for flood response cooperation and interoperability and for the accidental pollution response cooperation and interoperability) define in elaborative way all necessary arguments relative to the implementation of proposed toolbox and especially procedures related to coordination, modelling and situational awareness.

The strategy is defined in a way to describe the key intervention areas, which should be addressed by different competent authorities in each country (civil protection, floods, accidental pollution, navigation). The transboundary component has already been recognised with the ISRBC and the WACOM project itself. Transboundary cooperation between country partners should be maintained and strengthened along with the implementation of the measures defined in the catalogue. In this way, each measure should be considered (1) from the perspective of improved national implementation (implementation action plan) and (2) from the perspective of cross-border cooperation, in which ISRBC has a central coordinating role. Therefore, two strategies were prepared:

- (1) for flood response cooperation and interoperability and
- (2) for accidental pollution response cooperation and interoperability.

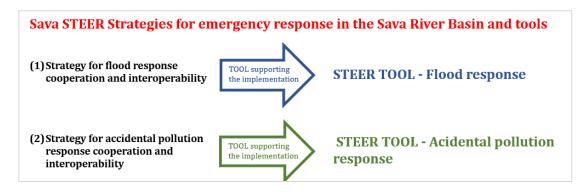


Figure 2: Sava STEER Strategies for emergency response in the Sava River Basin and the proposed tools for implementation of the strategies



6 Sava STEER Implementation Tools

Based on a thorough review of the implemented measures, we found that experts from all countries recognize the need to implement the proposed Since the implementation process of the measures varies from country to country and the instructions cannot be uniform, we focused on a transparent tool that allows the analysis of the implementation individual measures status for The WACOM recommendation focuses on the implementation of this tool at the national level, which could contribute to the development of the field. Monitoring of implementation status would take place every two years during the meetings of the Save Commission's standing expert groups, which would be attended by experts appointed by the Save Commission on the proposal of the Parties' representatives and chaired by the Secretariat's appointed officials.

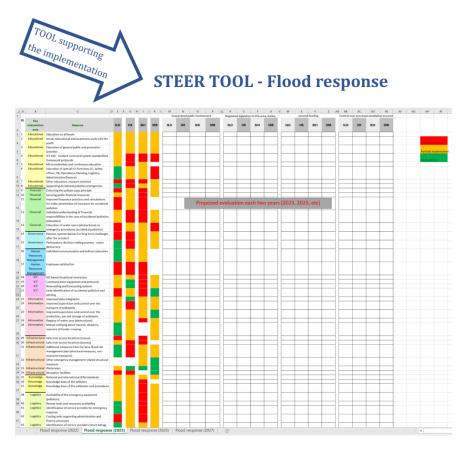


Figure 3: Applicable tool supporting the reporting tool enabling development and follow-up of the Sava STEER for flood response cooperation and interoperability

WACOM STEER tool for Flood response is a tool where listed recommendation focuses on the implementation of this tool at the national level, which could contribute to the development of the field. The monitoring of the implementation status takes place every two years in the framework of the meetings of the Permanent Expert Groups of the Save Commission, which are attended by the experts appointed by the Save Commission on the proposal of the representatives of the Contracting Parties and chaired by the appointed officials of the Secretariat.



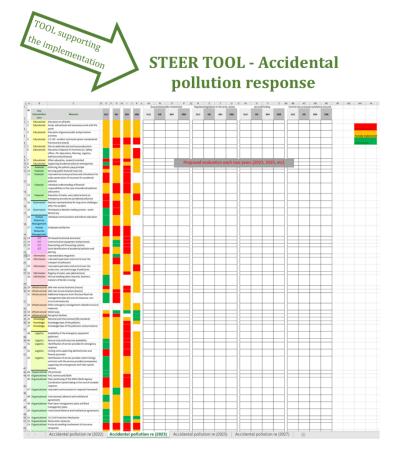


Figure 4: Applicable tool supporting the reporting tool enabling development and follow-up of the Sava STEER for accidental pollution response cooperation and interoperability

WACOM STEER tool for accidental pollution response cooperation and interoperability is a tool where listed recommendation focuses on the implementation of this tool at the national level, which could contribute to the development of the field. The monitoring of the implementation status takes place every two years in the framework of the meetings of the permanent expert groups of the Sava Commission, which are attended by the experts appointed by the Sava Commission on the proposal of the representatives of the Contracting Parties and chaired by the appointed officials of the Secretariat.

7 Conclusions

Both strategies are defined to describe the key intervention areas, which should be addressed by the different competent authorities in each country (civil protection, floods, accidental pollution, navigation). The transboundary component has already been recognized in the ISRBC and the WACOM project itself. Transboundary cooperation between country partners should be maintained and strengthened together with the implementation of the measures defined in the catalogue. In this way, each measure should be considered (1) from the perspective of improved national implementation (implementation action plan) and (2) from the perspective of transboundary cooperation, in which ISRBC has a central coordinating role.



The applicable technology to support the reporting tool that enables the development and follow-up of the Sava STEER has some requirements:

- From a technological point of view, it should be relatively easy to use and adaptable to future requirements (after the WACOM project).
- It should be understandable for reporting entities (usually national authorities responsible for water management, civil protection and navigation).
- It should allow easy exchange of reporting information, analyses, and publications.
- It is recognized that the number of reporting entities is relatively limited (4 countries, 3 reporting entities, about 12 reporting entities in total).
- Explanatory notes should be added and slightly modified to the tool that supports the follow-up of the implementation of the SAVA STEER.
- It should allow tracking of the implementation process of Sava STEER with regular reporting intervals (probably annual reporting).

As an applicable tool, we have defined Excel spreadsheets that meet all these requirements.



Annex 1

D.T4.1.3 Transnational best management practices catalogue





Water Contingency Management in the Sava River Basin

Transnational best management practices catalogue

Deliverable D.T4.1.3

Lead Institution	ERDF LP UL		
Lead Author/s	Primož Banovec		
Version	Draft		
Date	28.10.2022		



List of contributors:

PP Acronym	Contributor
LP UL	Primož Banovec, Jerca Praprotnik Kastelic, Tina Ščetinec
ERDF PP1 - DRSV	Stanka Koren
ERDF PP2 - HESS	Ambrož Božiček
ERDF PP3 - HV	Natalija Matić, Marijana Gubić Horvat, Tomislav Novosel
ERDF PP5 - ISRBC	Samo Grošelj
ERDF PP6 - MMPI	Lana Deraković-Rakas
IPA PP1 - AZUR	Robert Mikac, Haris Delić
IPA PP3 – RUCZ RS	Danijela Ždrale



Table of Contents

1	Introduction	1
2	Transnational best management practice catalogue	1
2.1	First round of evaluation of WACOM catalogue of measures	1
2.2	Second round of evaluation of WACOM catalog of measures	2
2.3	Final version of the WACOM catalog of measures	4
3	Conclusions	9



1 Introduction

One of main tasks of the WACOM project was to prepare a Transnational best management practice catalogue for improved preparedness and transboundary coordination and interoperability of emergency response in the case of floods and accidental pollution as well as situational awareness.

The purpose of this task was to prepare an overview of Water Management and Civil Protection best management practices. The measures were compiled by project partners which are experts in the field of Water Management as well as in the Civil Protection. In this way, all partners from different fields of work and countries contributed to a thorough analysis of emergency response to flooding and accidental pollution and to situational awareness.

2 Transnational best management practice catalogue

The WACOM catalogue of measures was developed through a multi-stage, multi-stakeholder process. A comprehensive list of measures was developed, harmonized, and prioritized for all countries involved: Slovenia, Croatia, Bosnia and Hercegovina and Serbia.

The development of the harmonized catalogue of measures was a basic prerequisite to map the status of key measures for the reduction of flood risks and accidental pollution risk reduction measures in all countries of the Sava River Basin in a harmonized and thus comparable way, to identify common experiences with these measures, but also to identify differences between countries with respect to the same measure.

It is important to reiterate that the measures are project specific, identified during the development of the WACOM project, focusing in particular on the contingency measures (contingency planning and response). They are specifically related to the measures identified in the national planning documents in the field of flood management (i.e.: flood risk reduction planning documents).

Transnational best management practice catalogue includes 94 measures divided into 14 Key intervention areas. The intervention areas were recognised as priority areas for emergency response and planning in the Sava River Basin (i.e.: Education, Finance, Human resources, Infrastructure, Logistics, Organizational, Planning, etc.)

To identify the differences between the countries of the Sava River Basin on the same measure. The catalogue was used as a questionnaire with several categories to capture further similarities and differences. The evaluation of the Transnational best management practice catalogue was performed in two rounds. In both rounds the evaluaters were project partners and associated project partners.

2.1 First round of evaluation of WACOM catalogue of measures

The development of the harmonized catalogue of measures including key flood risk reduction measures and accidental pollution risk reduction measures in all countries of the Sava River Basin.

The evaluation of the Transnational best management practice catalogue was evaluated by project partners from each of the involved country: Slovenia, Croatia, Bosnia and Hercegovina and Serbia.

Categories:



- 1) ID
- 2) KEY INTERVENTION AREA
- 3) TITLE
- 4) DESCRIPTION
- 5) REFERENCE (legislation, guidelines, ppts,...)
- 6) ASSESSMENT OF IMPLEMENTATION in the country
- 7) LEVEL (nac/reg/lok/all) level of implementation of the measure
- 8) COST CRITERIA (expensive 1, relatively inexpensive 5)
- 9) COMPLEXITY OF ORGANIZATION FOR THE IMPLEMENTATION OF THE MEASURE (complex 1, not complex/straightforward 5)
- 10) TIME CRITERIA (takes a lot of time for implementation 1, relatively rapid implementation possible 5)
- 11) COMMENTS

-		,								
ID	Key intervention area	Title	Description	REFERENCE (legislation, guidelines, ppts,)	ASSESSMENT OF IMPLEMENTATION in the country	LEVEL (nac/reg/lok/all) - level of implementation of the measure	COST CRITERIA (expensive - 1, relatively inexpensive - 5)	COMPLEXITY OF ORGANIZATION FOR THE IMPLEMENTATION OF THE MEASURE (complex - 1, not complex/straightforward - 5)	TIME CRITERIA (takes a lot of time for implementation - 1, relatively rapid implementation possible - 5)	Comments
				Provide links to the legislation, documents, articles	provide grade (1-not really implemented, missing; 5- fully implemented, excellent)	descibe which is the key implemenation level of the measure (nac/reg/lok/all)		Assessment (1 bad-5 good)		
1	Educational	Educatio n on all levels	Education on all levels and functions (expert level, governance level,)		3	national	3	4	2	These are rough estimates based on publicly available data
2	Educational	Social, educatio nal and awarenes s work with the youth	Work with the youth, educational, awareness, career guidance		2	national	2	2	2	These are rough estimates based on publicly available data
3	Educational	Educatio n of general public	Education of general public (schools, general public, different groups)		2	national	2	1	2	These are rough estimates based on publicly available data
4	Educational	ICS 100	ICS 100 - basic education of all key personell		1	national	2	2	2	These are rough estimates based on publicly available data
5	Educational	dits and continuo us	Microcredits and continuous education of all structures, and on all levels	Zakon o sustavu civilne zaštite: https://civilna- zastita.gov.hr/zakoni/349	1	national	1	1	1	These are rough estimates based on publicly available data
6	Educational	Education of special ICS functions (IC, Safety officer, PR, Operations.	Focused education for specific functions in the incident response	Zakon o sustavu civilne zaštite: https://civilna- zastita.gov.hr/zakoni/349	4	national	3	2	2	These are rough estimates based on publicly available data

Figure 1: First round of catalogue of measures, prepared for evaluation by project partners

2.2 Second round of evaluation of WACOM catalog of measures

During the first round of assessments, additional measures were identified, particularly in the area of flood management. After new measures were added to the catalogue, additional categories were also added to allow for a better and more thorough analysis:

- Available financial instruments in the country for the measure;
- Assessment of priority of the measure (short term) implemented in 6 years;
- Assessment of priority of the measure (long term) implemented in approx. 20 years.



With the purpose of better understanding of the measures and easier communication of countries involved, partners added the:

- Translation of the measure title in national language;
- Translation of the measure description in the national language.

After the improvement of the questionnaire, the Transnational best management practice catalogue was sent again to the project partners and associated partners for the second round of evaluation.

<u>Updated categories:</u>

- 1) New ID
- 2) ID
- 3) KEY INTERVENTION AREA
- 4) TITLE
- 5) DESCRIPTION
- 6) TITLE (in national language)
- 7) DESCRIPTION (in national language)
- 8) REFERENCE (legislation, guidelines, ppts,...)
- 9) FINANCIAL INSTRUMENTS
- 10) ASSESSMENT OF IMPLEMENTATION in the country
- 11) COMMENTS (assessment of implementation)
- 12) LEVEL (nac/reg/lok/all) level of implementation of the measure
- 13) COST CRITERIA (expensive 1, relatively inexpensive 5)
- 14) COMPLEXITY OF ORGANIZATION FOR THE IMPLEMENTATION OF THE MEASURE (complex 1, not complex/straightforward 5)
- 15) TIME CRITERIA (takes a lot of time for implementation 1, relatively rapid implementation possible 5)
- 16) COMMENTS ON THE ASSESSMENT OF COST/COMPLEXITY/TIME EVALUATION
- 17) ASSESSMENT OF PRIORITY OF THE MEASURE (short term) impelemnted in 6 years
- 18) ASSESSMENT OF PRIORITY OF THE MEASURE (long term) inmplemented in pprox. 20 years
- 19) COMMENT ON PRIORITY OF THE MEASURE (why the decision of the assessment)
- 20) GENERAL COMMENT
- 21) REPORTING INSTITUTION



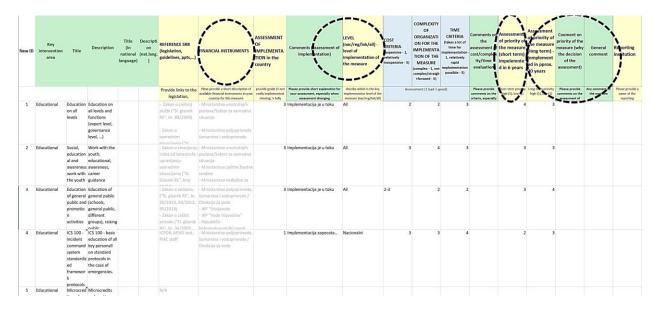


Figure 2: Second round of catalogue of measures, prepared for evaluation by project partners

2.3 Final version of the WACOM catalog of measures

The Final version of the catalog of measures was prepared on the basis of key measures for the reduction of flood risks and accidental pollution risk reduction measures in all countries of the Sava River Basin in a harmonized and thus comparable way, to identify common experiences with these measures, but also to identify differences between countries with respect to the same measure.

With the classification of the proposed key measures for the efficient and effective response in the case of accidental pollution and floods, observed in the framework of disaster management cycle (preparedness, response, and recovery).

In the conclusions we are aggregating the listed measures to key selected areas of measures, which are grouped in order to address key groups of measures which could be communicated with wider audience during the national workshops and further dissemination of the project results.

Key intervention areas are:

- 1. Education
- 2. Finance
- 3. Governance
- 4. Human resources
- 5. Information and communication technologies
- 6. Supervision
- 7. Information
- 8. Infrastructure
- 9. Knowledge
- 10. Logistics
- 11. Organizational
- 12. Planning,
- 13. Navigation
- 14. Other



Within 14 key intervention areas of measures, 94 individual measures have been recognized.

In this phase of the evaluation process (internally by the WACOM project partners) within the WACOM project, we were able to see that several of the individual measures listed, as well as the aggregated measures considered, were assessed as already implemented or partially implemented, but with a considerable distance to the targeted implementations.

The WACOM Transnational best management practice catalogue:

ID	Key intervention	Title	Description
1	Educational	Education on all levels	Education on all levels and functions (expert level, governance level,)
2	Educational	Social, educational and awareness work with the youth	Work with the youth, educational, awareness, career guidance
3	Educational	Education of general public and promotion activities	Education of general public (schools, general public, different groups), raising public awareness, encouraging the public to take part in implementation of flood risk management plans.
4	Educational	ICS 100 - incident command system standardized framework protocols	ICS 100 - basic education of all key personell on standard protocols in the case of emergencies.
5	Educational	Microcredentials and continuous education	Microcredits and continuous education of all structures, and on all levels
6	Educational	Education of special ICS functions (IC, Safety officer, PR, Operations, Planning, Logistics, Administration/finance)	Focused education for specific functions in the incident response
7	Educational	Other education, research oriented	Other - research oriented and knowledge development, human resources - scolarships, media positioning of the profession
8	Educational	Supporting Flood and Accidental pollution emergencies	Supporting joint simulation exercises of response (flood and Accidental pollution emergencies)
9	Financial	Enforcing the polluter pays principle (compensations for the floods)	Enforcing the polluter-pays principle and compensations for the floods in case they are not natural phenomena
10	Financial	Securing public financial resources	Securing financial resources (various sources - national, direct compensation, EU funds, funds for climate change).
11	Financial	Improved insurance practices and stimulations for wider penetration of insurance for floods and accidental pollution	Improved insurance practices and stimulations for wider penetration of insurance for floods and accidental pollution
12	Financial	Individual understaning of financial responsabilities in the case of floods and accidental pollution (education)	Individual understaning of financial responsabilities in the case of floods and accidental pollution (education)
13	Financial	Education of water users (abstractions) on emergency procedures (floods, accidental pollution)	Integration of procedures in their contgingency plans and abstraction permits
14	Governance	Elective representatives for long-term challeneges after the accident	Elective representatives with clear commitment to resolve the long-term challeneges related to flood management and accidental pollution management
15	Governance	Participatory decision making process - water democracy	Participatory decision making process - water democracy (on all levels)
16	Human Resources Management	Individual communication and indirect education	Coaching, team building, career development, internal communication
17	Human Resources Management	Employee satisfaction	Mechanisms for monitoring employee satisfaction, employee engagement sentiment, stimulation
18	ICT	GIS based situational awareness	Availability of the GIS based situational awareness (eSPIN - SLO, NICS - CRO, BH, and similar), PETRA fleet tracking
19	ICT	Communication equipment	Communication equipment (i.e. TETRA) for the secure communication during the emergencies
20	ICT	Nowcasting and forecasting systems	Development and upgrading of the new casting and forecasting systems (i.e. Sava GIS, Sava HIS and Sava FFWS) and support of linkages with early warning systems
21	ICT	Early identification of accidental pollution and alerting	Online sensors for the early identification of accidental pollution on key locations, other sensors and alerting software and hardware
22	ICT	Flood management centres	Establishment/Modernization of the flood management centres, integration of the flood management centers to IoT and smart concepts (4th industrial revolution)



23	Information	Improved data integration	Improved data/information integration with the public service providers/companies
24	Information	Improved supervision ond control over the transport of pollutants	Information on the movement/transport of pollutants in the territory of specific country jurisdiction
25	Information	Improved supervision ond control over the production, use and storage of pollutants	Information on the production, use and storage of pollutants in the territory of specific country jurisdiction
26	Information	Registry of water uses (abstractions)	Development of the registry of the key water uses/abstractions potentially under threat of accidental pollution
27	Information	Floods situational awareness system	Floods - situational awareness information, sharing of on-field status of floods among different activated institutions and units (i.e. information to hydrometerorological services and other from the responders)
28	Information	Mutual notifying about hazards, disasters, manners of border crossing	Support to procedures for mutual notifying about hazards, data exchange about hazards, manners of border crossing, occurence of natural and other disasters in border zones (AEWS, PIAC).
29	Infrastructural	Safe river access locations (rescue)	Development of safe access locations along the key rivers enabling access for the water rescue operations
30	Infrastructural	Safe river access locations (booms)	Development of safe access locations along the key rivers enabling access for the accidental pollution mitigation measures, including anchorage of booms and stageing area for the emergencies
31	Infrastructural	To add from the Sava flood risk management plan (structural measures, non-structural measures)	To add from the Sava flood risk management plan (structural measures, non-structural measures), encompassing all measures
32	Infrastructural	Other emergency management related structural measures	Other structural measures related to efficient and effective response during emergencies
33 34	Infrastructural Infrastructural	Waterways Reception facilities	Maintenance of waterways Establishment of a sufficiently dense network of reception
34	illi asti ucturai	Neception facilities	facilities on the waterway for waste collection.
35	Knowledge	National and international (EN) standards	Development of national and implementation of international (EN) standards and guidelines
36	Knowledge	Knowledge base of the polluters	Knowledge base of the polluters, different sources: SEVESO, industrial facilities, traffic, accident risk spots (ARS ICPDR)
37	Knowledge	Knowledge base of the pollutants and procedures	Knowledge base of the pollutants, their characteristics and procedures in the case of emergencies
38	Logistics	Availability of the emergency equipment (pollution)	Availability of the equipment necessary for the response in the case of accidental pollution emergencies
39	Logistics	Availability of the emergency equipment (floods)	Availability of the equipment necessary for the response in the case of floods
40	Logistics	Rescue tools and resources availability	Necessary tools and resources for the rescue and relief operations (trucks, booms, skimmers, pumps, reservoirs).
41	Logistics	Identification of service provides for emergency response	Identification of service provides (contracting framework with the service providers) - specialized companies for the emergency response in the case of accidental pollution and floods
42	Logistics	Costing units supporting administration and finance processes	Costing process - cost monitoring, escalation
43	Logistics	Identification of service providers (short listing), contracts with the service providers (companies) supporting the emergergencies with their specfic services	Identification and contracts with the service providers for the final treatment of polluted materials (earth, skimmers, floating debris)
44	Organizational	UN protocols	UN protocols - Barcelona Convention, UNECE
45	Organizational	PIAC centres and AEWS	Esuring funcitioning of PIAC centres in all countries/entities 24/7, functioning of AEWS information platform
46	Organizational	Clear positioning of the MACS (Multi Agency Coordination System) being in the core of complex response	Clear introduction of MACS (Headquarters) and single institution HQ concept
47	Organizational	Improved communication in response framework	Improved communication on all levels (institutional, personal) among the key personnel in any response framework. Support establishment of operational centres with a comprehensive overview of contacts for mutual communication between parties and regular updating thereof.
48	Organizational	International, bilateral and mulitlateral agreements	Development and maintenance of international bilateral and mulitlateral agreements (water managment based, civil protection based) and mutual assistance



49	Organizational	River basin management plans and flood management plans	Development and maintenance of river basin management plans/flood management plans - country/entity level;
50	Organizational	Institutional bilateral and mulitlateral agreements	transnational RBMPs Development and maintenance of bilateral and mulitlateral agreements among institutions in any country/entity
51	Organizational	EU Civil Protection Mechanism	Participation in the EU Civil Protection Mechanism
52	Organizational	Restoration measures	Preparation, planning of the restoration measures which follow the incident (floods, AP) response stage
53	Organizational	Protocols enabling involvement of insurance companies	Development of the protocols enabling improved involvement of insurance companies at all levels, engaging the knowledge and procedures of the insurance companies
54	Organizational	Strategic crisis communication	Strategic development of the crisis communication (learning, programs in plans, analysis), preparation of the crisis communication protocols, TTX for the crisis communication
55	Organizational	Improved integration of the levels of MACS	Improved integration of the levels of MACS - state - region - municipality, and institution level HQ
56	Organizational	Control the of legislation implementation and enforcement	Improved control over the legislation implementation and enforcement (inspectorate)
57	Organizational	Water management information systems	Development and upgrading of the water management information systems
58	Organizational	Improved documentation process of the incidents	Improved documentation (national and transnational) process of the incidents, enabling long term storage of quality information on past incidents
59	Organizational	Improved communication in response framework (companies)	Improved communication with the (contractual) companies being involved in the response framework
60	Organizational	Communication with navigation community	Improved communication with the navigation community
61	Organizational	Improved communication and role of the police in case of the incident	Improved communication and role of the police enabling their support to the incident (property protection, traffic) and prosecution of the criminal activities and wrong doings (carefully).
62	Organizational	EU whistle blower directive	Implementation of the EU whistle blower directive in the domain of civil protection, water management
63	Organizational	Certification process for risk management (ISO 33000 family)	Certification process for risk management (ISO 33000 family)
64	Organizational	Certification process for asset management (ISO 55000 family)	Certification process for asset management (ISO 55000 family)
65	Organizational	Certification process for continuous operation management (ISO 22300 family)	Certification process for continuous operation management (ISO 22300 family), especially ISO 22301
66	Organizational	Use of EU Civil Protection Mechanisms	Use of the available information resources set at disposal at EU Civil Protection Mechanisms
67	Organizational	Disaster forensics after the accident	Disaster forensics, aiming at development of learning experiences after the accident (and liabilites, responsibilities). Regular reports on significant flood events, preparation of a study/guide for data and information collection during flood events.
68	Organizational	Focused flood management for the people with disabilities	Focused flood management for the people with disabilities
69	Organizational	Focused flood management in relation to cultural heretage	Focused flood management in relation to cultural heretage
70	Organizational	Bilge water closing valve	Sealing of the closing valve on the pipeline for direct discharge of the bilge water in the closed position. Bilge water must be delivered to the reception facilities.
71	Organizational	Prohibition of burning waste on board	It shall be prohibited to burn household refuse, sludge, slops and special waste on board.
72	Organizational	Standard procedures for the response in the case of of acidental pollution	Development and implementation of best available techniques and other measures for control of spills (accidental polluition) in order to idenitfy the technical facilities required for the response.
73	Organizational	Improved cooperation between relevant bodies	Promotion and organization of national and regional multi- stakeholder round tables (and other forms of mutual activities) for planning the civil protection actions in emergencies with the aim of clarifying procedures, responsibilities and means at disposal of all relevant bodies (public and private).
74	Organizational	Information exchange	Exchange of information between parties (measures, contingency plans, experience with accidents, development of BAT, emergency preparedness,). Creation of an online application for information exchange between stakeholders involved in emergency flood defence as well as for informing the public.



75	Organizational	Technology exchange, scientific and technological cooperation	Facilitiation of exchange of technology between the parties for the prevention of, preparedness for and response to accidents. Cooperattion between parties for research and development, includinf research into less hazardous processes aimed at limiting accidents and consequences.
76	Planning	Maintenance of contingency management plans on different levels	Development and verification, maintenance of contingency management plans on different levels (plans of joint action, protection and rescue plans)
77	Planning	Planning, execution and improvement of exercises	Planning, execution and improvement of exercises (operational, TTX, combined exercises)
78	Planning	Hazard identification, risk assessment	Identification of those hazardous activities which require special preventive measures and safety standards, risk analysis, action plan for the implementation of necesssary measures
79	Supervision	Discharge/level monitoring	Maintenance and upgrade of the discharge/level monitoring network
80	Supervision	Regular monitoring of water quality, port areas and auditing of hazardous activities	Regular monitoring shall be performed by national monitoring authorities.
81	Supervision	Inspection of vessels	Carry out inspections of vessels to ensure that requirements for pollution prevention are complied with and to determine causes and situations of a discharge of cargo, waste or waste water.
82	Supervision	Real-time monitoring of water quality	Established real-time monitoring of key water quality parameters enabling rapid detection of accidental pollution
83	Navigation	Protocols with the key water uses/abstractions	Development of the protocols with the key water uses/abstractions potentially under threat of accidental pollution (also floods?)
84	Navigation	Improved integration of governmental sectors	Improved integration of different sectors of the government - civil protection - water management - navigation
85	Navigation	Notification of authorities	In the event of discharge or the threat of discharge, the boatmaster must notify the nearest competent authority without delay, indiciating the position, quantity and the substances spilled. Any vessel that has caused pollution or has detected pollution must immediately report to the competent response authority and notify the vessels in the vicinity of the spill area.
86	Navigation	Used Oil Log	The boatmaster shall keep and regularly update the Used Oil Log and shall present it to the competent authorities upon request.
87	Navigation	Transport of hazardous substances	The boatmaster of a vessel transporting hazardous substances shall notify the competent authorities of the Party involved. The Party in question may organize an escort for the vessel on the territory under its jurisdiction.
88	Navigation	Prohibition of further navigation after a spill	After a spill, the competent authority shall immediately forbid further navigation or allow limited navigation for vessels presenting danger to the environment in order to minimize adverse effects.
89	Navigation	Implementation of measures for the protection of waters due to the impact of navigation	Implementation of measures for the protection of waters due to the impact of navigation (diary of consumed fuel, bilge water, disposal of waste and hazardous substances from the ship, prohibition of navigation in case of spillage of pollutants)
90	OTHER	Adaptation to climate change	Measures related to the adaptation to climate change (general)
91	OTHER	Demining of the Sava (and Drina) river	Mine problem - mine clearance - demining of the Sava (and Drina) river
92	OTHER	River bank maintanance	Cleaning the river bank - trees, branches and floating debris
93	OTHER	River corridor maintanance - floating debris and waste	Floating debris and waste (Drina) reduction and cleansing
94	OTHER	River corridor maintanance - vegetation, erosion	Objective status of river corridors (vegetation, sediments, erosion) following the requirements of WFD for the good ecological status



3 Conclusions

The WACOM Transnational best management practice catalogue for improved preparedness and transboundary coordination and interoperability of emergency response in the case of floods and accidental pollution as well as situational awareness, was developed through a multi-stage, multi-stakeholder process. A comprehensive list of measures was developed, harmonized, and prioritized for all countries involved: Slovenia, Croatia, Bosnia and Hercegovina and Serbia.

The development of the harmonized catalogue of measures was a basic prerequisite to map the status of key measures for the reduction of flood risks and accidental pollution risk reduction measures in all countries of the Sava River Basin in a harmonized and thus comparable way, to identify common experiences with these measures, but also to identify differences between countries with respect to the same measure.

It is important to reiterate that the measures are project specific, identified during the development of the WACOM project, focusing in particular on the contingency measures (contingency planning and response). They are specifically related to the measures identified in the national planning documents in the field of flood management.



Annex 2

WACOM Sava STEER Tools for flood response and accidental pollution response cooperation and interoperability



WACOM Sava STEER Tools for flood response and accidental pollution response cooperation and interoperability

Based on a thorough review of the implemented measures within the WACOM project, two strategies were prepared:

- (1) for flood response cooperation and interoperability and
- (2) for accidental pollution response cooperation and interoperability.

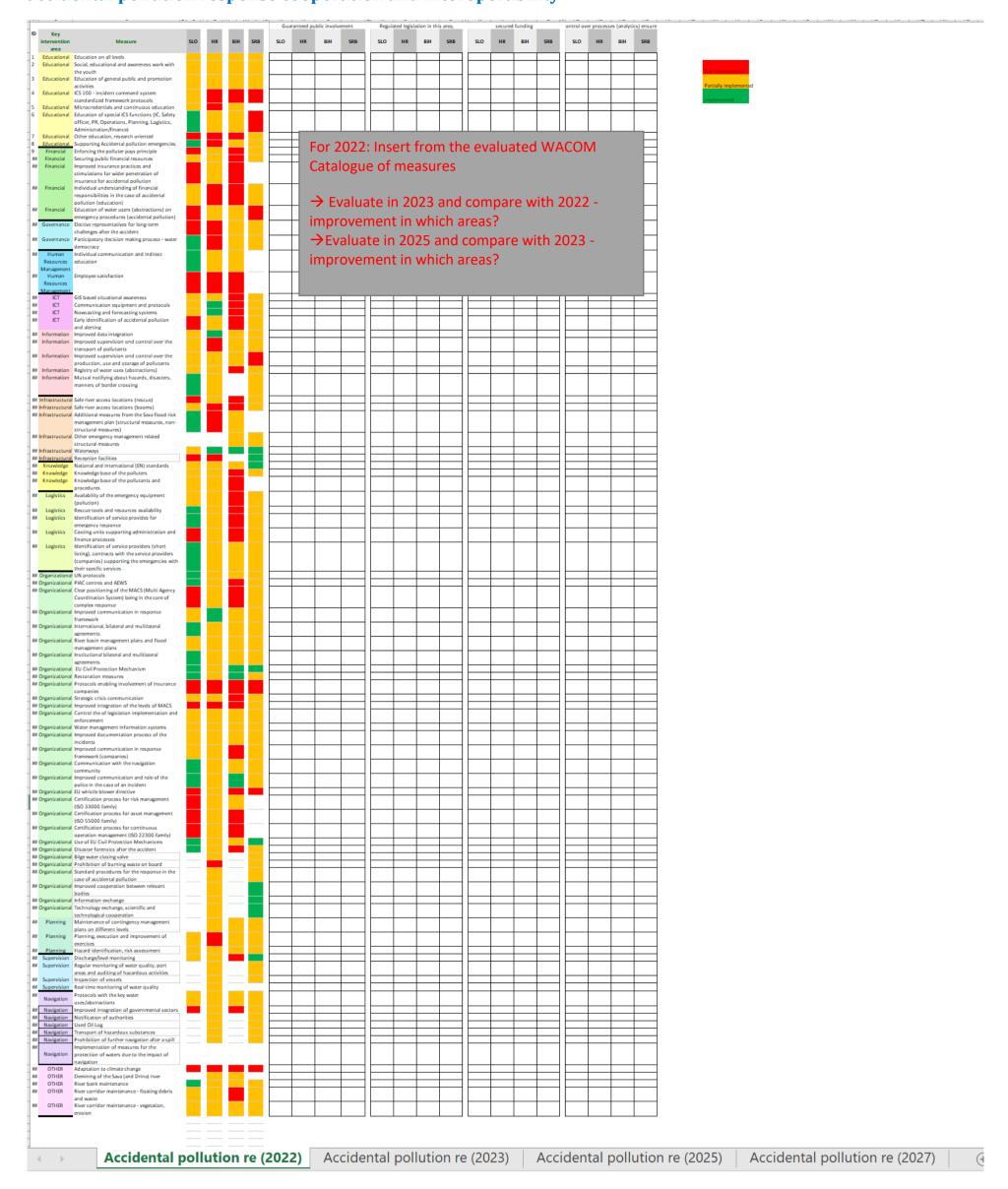
The WACOM recommendation focuses on the implementation of this tool at the national level, which could contribute to the development of the field. Since the implementation process of the measures varies from country to country and the instructions cannot be uniform, we focused on a transparent tool that allows the analysis of the implementation status for individual measures by country.

WACOM STEER tool for Flood response is a tool where listed recommendation focuses on the implementation of this tool at the national level, which could contribute to the development of the field. The monitoring of the implementation status takes place every two years in the framework of the meetings of the Permanent Expert Groups of the Save Commission, which are attended by the experts appointed by the Save Commission on the proposal of the representatives of the Contracting Parties and chaired by the appointed officials of the Secretariat.

WACOM STEER tool for accidental pollution response cooperation and interoperability is a tool where listed recommendation focuses on the implementation of this tool at the national level, which could contribute to the development of the field. The monitoring of the implementation status takes place every two years in the framework of the meetings of the permanent expert groups of the Sava Commission, which are attended by the experts appointed by the Sava Commission on the proposal of the representatives of the Contracting Parties and chaired by the appointed officials of the Secretariat.



Applicable tool supporting the reporting tool enabling development and follow-up of the Sava STEER for accidental pollution response cooperation and interoperability





Applicable tool supporting the reporting tool enabling development and follow-up of the Sava STEER for

flood response cooperation and interoperability SLO HR BİH SLO HR BIH SRB Measure SLO HR SRB SLO HR BİH SRB SRB SRB area Educational Education on all levels
Educational Social, educational and awareness work with the youth

3 Educational Education of general public and promotion 4 Educational ICS 100 - incident command system standardized framework protocols

Educational Microcredentials and continuous education Educational Education of special ICS functions (IC, Safety officer, PR, Operations, Planning, Logistics, Administration/finance)
Educational Other education, research oriented
Educational Supporting Flood emergencies
Financial Enforcing the compensations for the floods For 2022: Insert from the evaluated WACOM Catalogue of measures ## Financial Securing public financial resources
Financial Improved insurance practices and stimulations
for wider penetration of insurance for floods → Evaluate in 2023 and compare with 2022 -## Financial Individual understanding of financial responsibilities in the case of floods improvement in which areas? → Evaluate in 2025 and compare with 2023 emergency procedures (floods)
Governance Elective representatives for long-term improvement in which areas? challenges after the accident ## Governance Participatory decision making process - water esources education Employee satisfaction ICT Communication equipment and protocols
ICT Nowcasting and forecasting systems ICT Flood management centre Information Improved data integration ## Information Registry of water uses (abstractions) Information Floods situational awareness system
Information Mutual notifying about hazards, disasters,
manners of border crossing
Infrastructural Safe river access locations (rescue) ## Infrastructural Safe river access locations (booms) ## Infrastructural Safe river access locations (booms)
Infrastructural Additional measures from the Sava flood risk
management plan (structural measures, nonstructural measures) IIII Infrastructural Other emergency management related ## Infrastructural Waterways
Infrastructural Reception facilities
Knowledge National and international (EN) standards | Knowledge | Knowledge base of the polluters | Knowledge base of the pollutants and procedures | W Logistics | Availability of the emergency equipment (floods) ## Logistics Rescue tools and resources availability ## Logistics Identification of service provides for emergency response

W Logistics Costing units supporting administration and finance processes

W Logistics Identification of service providers (short listing), contracts with the service providers (companies) supporting the emergencies with their specific services ## Organizational PIAC centres and AEWS WW Organizational Clear positioning of the MACS (Multi Agency Coordination System) being in the core of ## Organizational Improved communication in response framework
Organizational International, bilateral and mulitlateral agreements

Organizational River basin management plans and flood agreements
Organizational EU Civil Protection Mechanism ## Organizational Protocols enabling involvement of insurance ## Organizational Strategic crisis communication
Organizational Improved integration of the levels of MACS
Organizational Control the of legislation implementation and ## Organizational Water management information systems
Organizational Water management information systems
Organizational improved documentation process of the incidents
Organizational Improved communication in response framework (companies) ## Organizational Communication with the navigation ## Organizational Improved communication and role of the police in the case of an incident ## Organizational EU whistle blower directive ## Organizational Certification process for risk management (ISO 33000 family)
Organizational Certification process for asset management ## Organizational Certification process for asset management (ISO 55000 family)

Organizational Certification process for continuous operation management (ISO 22300 family)

Organizational Use of EU Civil Protection Mechanisms ## Organizational Focused flood management for the people with disabilities ## Organizational Focused flood management in relation to cultural heretage
Organizational Bilge water closing valve ## Organizational Improved cooperation between relevant bodies ## Organizational Technology exchange, scientific and technological cooperation plans on different levels

Planning Planning, execution and improvement of exercises Planning Hazard identification, risk assessment Supervision Discharge/level monitoring
Supervision Regular monitoring of water quality, port areas and auditing of hazardous activities
Supervision Inspection of vessels ## Supervision Real-time monitoring of water quality

Protocols with the key water uses/abstractions | Navigation | Improved integration of governmental sectors | Navigation | Notification of authorities | Navigation | Used Oil Log of waters due to the impact of navigation ## OTHER Adaptation to climate change
OTHER Demining of the Sava (and Drina) river
OTHER River bank maintenance
OTHER River corridor maintenance - floating debris and waste

OTHER River corridor maintenance - vegetation,