

Draft standards of competence for passenger navigation experts

Communication from the Secretariat

The CESNI working program adopted on 2 June 2016¹ foresees the drafting of a standard for competence for safety personnel on board passenger vessels (CESNI-2016-39). The working program refers to the proposal of the EU directive on professional qualifications (COM (2016) 82 final).

According to article 5(1) of Directive (EU) 2017/2397, Member States shall ensure that passenger navigation experts (...) carry a Union certificate of qualification (...). Article 3(11) defines a “passenger navigation expert” as “person serving on board the vessel who is qualified to take measures in emergency situations on board passenger vessels”. Finally, article 3(6) defines a “passenger vessel” as a “vessel constructed and equipped to carry more than 12 passengers”.

Annex I 4.1 defines the minimum age of a passenger navigation expert to be 18 years and requires applicants to meet the standards of competence for passenger navigation experts set out in Annex II.

Essential competence requirements for a passenger navigation expert according to Annex II 4.1 are that the applicant shall be able to

- “organise the use of life-saving equipment on board passenger vessels;
- apply safety instructions and take the necessary measures to protect passengers in general, especially in the event of emergencies (e.g. evacuation, damage, collision, running aground, fire, explosion or other situations which may give rise to panic) including providing direct assistance to disabled persons and persons with reduced mobility in accordance with training requirements and instructions of Annex IV of Regulation (EU) No 1177/2010;
- communicate in elementary English;
- meet the relevant requirements of Regulation (EU) No 1177/2010.”

The Temporary Working Group on professional competence has agreed on the annexed draft standard of competence for a passenger navigation expert during its meeting on 5 September 2017.

The text of Directive (EU) 2017/2397 on professional qualifications in inland navigation and proposals to improve the draft as agreed on by the Working Group on professional qualification have been taken into account.

The Working Group has invited the Secretariat to submit the revised draft standard to the CESNI meeting on 10 April 2018.

¹ CESNI (16) 21 final

CESNI experts examined the draft and decided to put it on the agenda of the CESNI meeting on 8 November 2018 for adoption.

Annex

Draft standards of competence for passenger navigation experts

- 1. The expert shall be able to organise the use of life-saving equipment on board passenger vessels.**

The expert shall be able to:

COLUMN 1 COMPETENCE	COLUMN 2 KNOWLEDGE AND SKILLS
1. organise the use of life-saving equipment.	<ol style="list-style-type: none">1. Knowledge of safety control plans including:<ul style="list-style-type: none">• safety rota and safety plan,• emergency plans and procedures.2. Knowledge of life-saving equipment and its functions and ability to demonstrate the use of life-saving equipment.3. Knowledge of areas accessible to passengers with reduced mobility.4. Ability to demonstrate the use of life-saving equipment for passengers including passengers with reduced mobility.

2. The expert shall be able to apply safety instructions and take the necessary measures to protect passengers in general, especially in the event of emergencies (e.g. evacuation, damage, collision, running aground, fire, explosion or other situations which may give rise to panic) including providing direct assistance to disabled persons and persons with reduced mobility in accordance with training requirements and instructions of Annex IV of Regulation (EU) No 1177/2010¹.

The expert shall be able to:

COLUMN 1 COMPETENCE	COLUMN 2 KNOWLEDGE AND SKILLS
1. apply safety instructions;	<ol style="list-style-type: none"> 1. Ability to monitor the safety systems and equipment and to organize checks and control of the passenger vessel safety equipment including breathing apparatus. 2. Ability to conduct exercises on emergency situations. 3. Ability to instruct crew members and shipboard personnel having a role according to the safety rota on the use of life-saving equipment, escape routes, muster areas and evacuation areas in the case of an emergency. 4. Ability to provide information to passengers at the beginning of the voyage on the code of conduct and contents of the safety plan.
2. take necessary measures to protect passengers in general and in emergency situations;	<ol style="list-style-type: none"> 1. Ability to implement safety rota planning for evacuation of parts of the vessel or of the entire vessel, taking into account different emergency situation (e.g. smoke, fire, leakage, danger to vessel stability and dangers arising from cargo transported on board). 2. Knowledge of the principles of crisis and crowd management and conflict management. 3. Ability to provide necessary information to boatmaster, passengers and external rescue forces.
3. provide assistance and give instructions so that disabled persons and passengers with reduced mobility can embark, stay on board and disembark safely.	<ol style="list-style-type: none"> 1. Knowledge of accessibility of the vessel, areas on board suited for disabled persons and persons with reduced mobility including their specific needs with regard to e.g. escape routes and correct designation of such areas in safety plans. 2. Ability to implement rules on non-discriminatory access and safety rota planning for disabled persons and persons with reduced mobility and all training requirements referred to in Annex IV of Regulation (EU) No 1177/2010.

¹ Regulation (EU) No 1177/2010 of the European Parliament and of the Council of 24 November 2010 concerning the rights of passengers when travelling by sea and inland waterway and amending Regulation (EC) No 2006/2004 (OJ L 334, 17.12.2010, p. 1).

3. The expert shall be able to communicate in elementary English.

The expert shall be able to:

COLUMN 1 COMPETENCE	COLUMN 2 KNOWLEDGE AND SKILLS
1. communicate safety related issues in elementary English.	1. Knowledge of elementary English vocabulary and pronunciation of wording suited to guide all persons on board in standard situations and to alert and guide them in the event of emergencies; 2. Ability to use elementary English vocabulary and pronunciation of wording suited to guide all persons on board in standard situations and to alert and guide them in the event of emergencies.

4. The expert shall be able to meet the relevant requirements of Regulation (EU) No 1177/2010

The expert shall be able to:

COLUMN 1 COMPETENCE	COLUMN 2 KNOWLEDGE AND SKILLS
1. provide assistance to passengers concerning passenger rights.	1. Knowledge of rules for inland waterway transport established by Regulation (EU) No 1177/2010, in particular as regards the non-discrimination between passengers with regard to transport conditions offered by carriers, the rights of passengers in cases of cancellation or delay, the minimum information to be provided to passengers, the handling of complaints and the general rules on enforcement. 2. Ability to inform passengers on the applicable passenger rights. 3. Ability to implement applicable procedures to provide access and professional assistance.
