

DAPhNE – Project progress by Work Packages Annex to the 3rd Electronic Newsletter

Port Administration & Management (WP4)

In terms of port administration and management, the DAPhNE consortium focuses on the analysis and good practices of procedures applied by port authorities / administration to vessel and terminal operators as well as to other users of port infrastructure and services. The project partners elaborated a survey aiming to determine what aspects need to be simplified, modified and eliminated to increase efficiency in port administration processes, and made a research on the existing port management models applied by Danube ports in six countries. Now we are working further with the results.



Five national reports on port administration and **six national reports on port management models** have been elaborated focusing on the status-quo around the Danube. To improve the port administration processes and the applied business strategies, the status-quo reports are followed by collection of

good practices in both topics, ending up in **port process workshops** where the results will be presented and discussed with stakeholders.

The port process workshops will be held in September 2018 in Constanza and based on the workshop results, the consortium will prepare **recommendations for port processes & port management**.

Improved port business strategies must also consider **human resources and their needs**. As such, some of the consortium members dedicated efforts to offer a comprehensive view on the port personnel in the area (gender, training level, employers, etc.). The future training needs of port employees were also debated as especially digitalization in the port sector will have a major impact on the trainings offered as well as on the training providers. So far, the partners have made a research on the human resources at ports. In May, three national workshops will be held in Austria, Hungary and Romania aiming to access the needs and expectations of potential port employees; based on results **Guidelines for Human Capacity Building** in ports will be elaborated.