

My name is Barbara Vrtačnik, I am a director of the Employment Service of Slovenia Regional Office in Ljubljana. In my 26 years-long career I have continuously tried to provide support to unemployed persons, especially from vulnerable groups. I cooperate with employers and I feel responsible for each and every individual, employed or unemployed.

Recently, there has been an increase in the number of unemployed migrants that are in need of our support. In providing that, we often face obstacles such as services for unemployed migrants being dispersed across various institutions. Sometimes it takes a lot of time to figure out which institution is responsible for a certain service. I see our mission in providing quality services and not sending clients from door to door. We would need a tool, a kind of IT platform, where we could find all information in one place and we would have an easy access to. It is of crucial importance that this tool is multilingual and continuously updated.

